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PRESENTATION | June 5 • 7 PM

There will be no face-to-face meeting this month. We will be broadcasting it via Zoom.

WHAT IS A PASSWORD MANAGER?

by Judy Taylour



What is a Password Manager, and Why Should I Use One?

How does it work? Why should I have one? Why am I so resistant to using one? How safe are they in the cloud? Will a PM sync between my devices? Free vs. yearly fee. Should I use one as a source for my digital asset manager to close my accounts?

Judy Taylour, President, SCV Computer Club; Member, APCUG Speakers Bureau

Judy has been a dedicated member of the Santa Clarita Valley Computer Club for 36 years. Her involvement reflects her passion for technology and community engagement.

For over 20 years, Judy co-facilitated SCRUGS, a collaborative platform for computer clubs in Southern California. SCRUGS meetings allowed clubs to share ideas, discuss presenter information, and solve common problems. The information exchanged during these gatherings helped two groups remain active.

Judy volunteered for 23 years at the Southwest Technology Conference, which was held for 20 years in San Diego and later at Cal Poly Pomona. As Co-Chair and Chair, her responsibilities included registration, speaker scheduling, publicity, obtaining door prizes, and working with other volunteers.

Her commitment to education extended to teaching adult technology classes for over 20 years through her local high school district. Judy’s belief in lifelong learning underscores her dedication to empowering others with tech knowledge. She enjoys giving presentations via the Speakers Bureau.

Judy is a member of the Los Angeles FBI Senior Scams Working Group and the Pierce College Computer Applications and Technologies Department Advisory Committee, where she collaborates on course suggestions and hardware recommendations.



It is our mission to bring to our members quality education in using today’s personal technology products, and to provide to qualified Sarasota County citizens refurbished computer equipment.



PRESIDENT'S MESSAGE



President's MESSAGE

It is always exciting to find out if one has won a prize! The Giving Challenge of 2024 was held in April this year. We planned an in-person meeting on the first date of the contest in hopes of getting our members to contribute to the Challenge. We did well! Mike Hutchinson was there to help anyone challenged by the rules so that they could donate to this fine group of people whose jobs are to find ways of giving to non-profit organizations that help the community. The Giving Challenge is sponsored by the Patterson Foundation.

The monies collected go to organizations that either get lucky or read about the categories and come up with solutions or innovative procedures to catch the eyes of the impartial judges! For instance, this year there were around 18 categories, such as Best Photo, Best Overall Campaign, Best Non-Profit Partnership, Best Use of Social Media, Best Board Member Engagement, Best Giving Challenge Story, Best Video Commercial, etc. There was even a category for the First Organization to get 50 Donors to Give Online! How about a category giving \$100 prizes to 25 non-profits that post on Facebook, Instagram, LinkedIn, and/or X using the Giving Challenge logo and recognizing a donor! How could we miss out? Well, we didn't. At least we were one of 25 non-profits to win \$500 in a random drawing of a category called "Get it Current, Keep it Current." But hey, we will happily take anything we can get, right?

Perhaps in two years, at the next Giving Challenge, we can have a team of members ready to follow the rules and regulations, looking into all offered categories in the contest, and entering STUG into those that are applicable to us. What fun they could have working on winning a category or two or more! If anyone thinks they would like to contribute to STUG in this manner, let me know now so that we can get this ball rolling well before 2026 hits us in the face.

Any profit we make from the Giving Challenge goes to Refurb, where they handle the brunt of the expenses for STUG. The Patterson Foundation also gave STUG \$100, for which we are so grateful. Fortunately, we are recognized in the community even though we spend \$0.00 marketing ourselves.

Have a great month and stay well, strong and happy!

Ann Ross, President, 2024
annross8@gmail.com

BACK TO BASICS



Slam those SCAMMERS!

Jim Cerny



As technology advances, so do scammers. They devise ways to cheat you using the technology we all enjoy every day. Here are some helpful tips to prevent being cheated. Give them a read-over to ensure you, your friends, and your relatives know how to stay safe.

Phone Calls — If someone is calling you, their name should appear on your phone before you answer if they are in your contact list. If they are not, let the call go to voicemail, allowing them to leave a message (and for you to call them back if you wish). Most scammers will not leave a message, as they don't want to be bothered with incoming calls. If they

do leave a message, get the company name and call the company directly (do not use the scammer's phone number) to verify if they are indeed calling you. Remember, anyone calling you can claim to be from any company or organization—don't take their word for it; call a verified number from that company to confirm.

Emails — These should usually come into your "spam," "promotions," "social," or other such folders that are not your primary inbox. Check your email app to find out what filters can be used to have incoming emails placed into another folder. There should also be a way to designate a particular sender's email address as "spam" or "do not accept." Scammers can easily change their email addresses, so be cautious.

Text Messages on Your Smartphone — Similar to emails, if a sender is not in your contact list, you may only see their phone number. You can deny or designate incoming texts from a number as "spam" or "rejected." Usually, it is safe to open a text message, but beware of links in the message. Don't click on any link unless you know it is the legitimate web address of the company.

Internet — Anyone can copy or create a web page that looks exactly like a business or your bank. Clicking on a link that appears legitimate may send you to a scammer's web page. A single character difference is a whole different web page. Scammers may use a foreign character that looks like an English character but is not.

General Tips:

- NEVER send cash, gift cards, or similar items to anyone you do not know.
- If a friend or relative needs cash quickly to get out of jail, it is likely a scam.
- If you receive funds (supposedly deposited into your account), it is likely a scam. They may fake an "error" in your favor and ask for a refund to correct it.
- ALWAYS have a way to confirm that any suspicious check or deposit is real. It may take a couple of business days to confirm the funds are real; otherwise, the bank will take them out of your account if it was bogus.
- Do not call or use a web page address for a "help" or "service" place until you know it is valid. Call any company on their real phone number and ask if such a web address belongs to them.
- If there is the slightest doubt, verify and check information another way to confirm any communication is real and not a scam. Scammers are scummy!

APPLE NEWS



Your Spam Blocker Won't Protect You from This New Email Scam

HERE'S WHAT TO KNOW

Bill Crowe

Quishing scams are clever, but they're easy to avoid if you know what to do.

Just as we become savvy to the latest [online scams](#), con artists come up with another clever way to evade our email providers' spam blockers. [Phishing](#) is one of the most common types of cyber fraud, where the ultimate goal is to steal your personal information or install [spyware](#) or ransomware on your device. Scammers are always looking for new ways to trick you.

"[Cybersecurity](#) is the ultimate game of cat-and-mouse, which means it's at least partially reactive," says Monica Eaton, owner and founder of Chargebacks911. "Fraud threats are constantly evolving, and unfortunately, cybercriminals never stop seeking new and novel ways to defraud victims."

But what's new in the world of email scams? It's called quishing—the latest iteration of phishing—and there are a few things you should know to stay safe.

Get Reader's Digest's [Read Up newsletter](#) for tech, humor, cleaning, travel and fun facts all week long.

WHAT IS THIS NEW EMAIL SCAM?

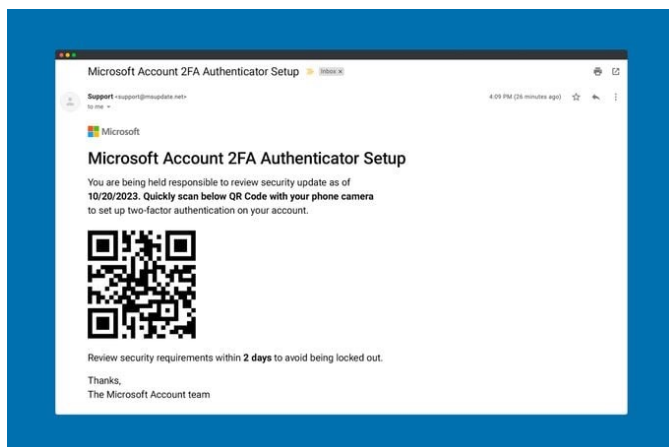
A new form of phishing, quishing is designed to bypass spam filters. To accomplish this, cybercriminals do not include words in the body of the email. Instead, they use a QR code. According to Paul Bischoff, a privacy advocate at Comparitech, quishing is a standard phishing scam in which recipients are tricked into navigating to a fake login page controlled by the attacker. "Instead of a link or attachment, however, it urges recipients to scan a QR code," he says. If you receive a quishing email, you'll open it and see what looks like a legitimate QR code, and there may also be words instructing you to scan the code.

There isn't data on how many people have fallen for this email scam just yet, but security researchers at Inky, which specializes in phishing solutions, have identified 500 emails targeting various organizations in the United States and Australia.

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WHY CAN QUISHING EVADE SPAM BLOCKERS?



"The best way to understand how and why this scam is so successful is to take a step backward and consider the thought process that originally created your email's anti-spam protection," Eaton says. Spam filters are designed to read words, but scammers have gotten clever and embedded words into an image that contains both text and a [fake QR code](#).

Since they are simply image files, QR codes do not trigger spam blockers, says Chris Hauk, a consumer privacy champion at Pixel Privacy. Standard text analysis doesn't work on images, and filters won't detect the words embedded within the image. "Spam filters normally analyze text to determine whether a message is spam or not, such as scanning for common key phrases used by scammers," Bischoff explains, which is why this new email scam sneaks through even the sturdiest spam filters.

WHO IS AT RISK?

So far, quishing scams have focused on companies. These emails ask employees to click the link to update their information. But Hauk cautions that anyone with an email address can be targeted. "While phishing

schemes targeting companies make the headlines, plenty of phishing schemes target regular users too," and that includes the fake QR code scam.

WHAT CAN HAPPEN IF YOU FALL FOR THIS SCAM?

"You may be tricked into paying money to the scammers," Hauk says, adding that the QR code could install malware onto your device or computer. Bischoff warns that victims may also be tricked into handing over account usernames and passwords, which is why [strong passwords](#) and [two-factor authentication](#) are so crucial to helping you stay safe online.

Bischoff adds that bad actors sometimes pose as authority figures and try to get you to fork over money to pay a bogus bill or other fabricated fees. The goal is to make you act out of fear.

HOW CAN YOU IDENTIFY AND AVOID A QUISHING SCAM?

Don't click on QR codes in unsolicited emails. "While they are convenient to use, QR codes can contain all sorts of malicious surprises," Hauk says, and the risk isn't worth it. But what if you're worried that the sender is legitimate and follow-up is required to avoid consequences? In that case, you should carefully look at the sender's email address and ensure there isn't an extra dot, dash, or underscore, which may signify an imposter account.

Eaton says that people reason with themselves, thinking if the email wasn't official, their email filter would've flagged it. But she points out that users can be lulled into a false sense of safety. "There's a psychological aspect to this scam as well: QR codes look official," she adds. "Most people

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don't have the know-how or IT skills to make QR codes on their own, so it's more plausible for them to assume that this fancy-looking code must've come from a reliable, official source."

WHAT SHOULD YOU DO IF YOU FALL FOR THIS SCAM?

If you fall for this QR code email scam, take the same steps as you would for any scam. "Contact the authorities, keep an eye on your banking and credit card statements, monitor your credit, and perhaps even put a freeze on new accounts," Hauk says.

OTHER TIPS TO AVOID EMAIL SCAMS

Eaton points out that cybercriminals are some of the most creative, out-of-the-box thinkers, and sometimes, it's almost admirable how much ingenuity can go into their schemes. "But when you stop and consider the harm they're doing to innocent, unsuspecting people, you feel less admiration and more concern: One bad actor with an ounce of creativity can trigger widespread havoc on an international basis," Eaton says. Here are some other tips to avoid email scams.

- Never scan unsolicited QR codes.
- Never provide your personal information in response to an unsolicited request.
- Never click a link or open an attachment in an unsolicited email or message.
- At work, take your IT department's cybersecurity training seriously.
- IT departments should allocate resources to prevent future actions, not just based on employees' past actions. "Yes, it's always good to know what's happened in the past, and someone's previous behavior is often indicative of future actions," Eaton says. "But if

you're only focusing on what's already been done, you're going to have a gaping blind spot in your cybersecurity: When a criminal tries a new tactic or a new scam, you won't be ready. You won't even see it coming until it's too late."

Complements and courtesy of Reader's Digest.

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TECHNICAL THOUGHTS



Backup - Image, WHAT'S THE DIFFERENCE?

Phil Sorrentino

This topic can be very confusing because of the similarities and differences between backups and images. Backups and images are similar in that they are both copies of something. The difference is in the "what" and the "how." Normally, a backup is thought of as a copy of a file, a folder, or a collection of files and folders (that is the "what"). The backup copy is just a copy, an exact duplicate, and is not processed in any way (the "how"). The backup files can be used by any programs that could use the original files. The reason for having a backup file is to restore a file if it is accidentally destroyed or deleted.

An image, on the other hand, is a copy of the operating system and all of its components (referred to as the operating environment), as they exist in the memory of your operating computer (that's the "what"). The image can only be created by an imaging program (the how), and the image created can only be used by that same imaging program. The reason for having an image is to be able to re-install your operating environment if, or rather when, a virus or hardware problem makes your system unusable.

The topic can also be confusing because people, and even the literature, often use the terms "backup" and "image" in confusing ways. Often, you will see or hear the term "backup image," which is meant to refer to a copy of an image. Well, an image is already a copy of something, so is it an image or is it a copy of an image? To keep things straight, I have tried to use the term "backup" to mean an exact copy of a file that needs to be saved. (I know that sometimes backup copies are "zipped" or compressed to save space, but those files are no longer exact

copies of the originals and are not directly usable, so I would not call them backups; I would call them "zipped backups" or "compressed backups" to be accurate.) And I use the term "image" to refer to the resultant file (or file collection) that is produced by an imaging program such as AOMEI, Acronis True Image, Macrium Reflect, or even Windows.

To be completely protected against potential problems (viruses and/or hardware problems), you have to address both issues: backup and image. You have to back up all of your important files, those that you really do not want to lose, and you have to have an image of your operating environment for re-installation when needed. (Just as a point of interest, Windows includes the ability to do both via the Backup & Restore Control Panel.)

The files to back up are those that you have created or collected, such as your pictures, music, videos, Word documents, and spreadsheets. Any file that you would really be hard-pressed to reproduce if it was lost is a

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good candidate for backup. How often to back up depends on the file in question. Files that are changing daily should probably be backed up daily, but files that don't change need only be backed up on a weekly or monthly schedule. For backups in general, follow the advice "Backup early and often."

Also, be aware that there are many ways of backing up your files since it is only a copy operation. However, there are many programs that make the job quick and easy. If you have a folder of pictures and you only add a few pictures to the collection weekly, then there is no need to copy all of the pictures each week; you only need to back up the new pictures. Backup programs such as Synctoy, FreeFileSync, and Synchronagic check the collection of files to be backed up against the last backup and only copy the new files or those that have changed since the last backup. These programs make the backup process quick, efficient, and so easy that you will probably do it often enough. By now, you are probably feeling that you have got the idea of backups, but where do you put these backup files? The best place for backup files is on an external hard drive that is normally not connected to the computer. Right before you are ready to back up your file collection, connect the external hard drive, fire up the backup program, and run the backup task. After the backup is finished, disconnect the external drive and put it away in a safe place.

Creating an image is a little more difficult than creating backup files because imaging is not just a simple copy operation. Because an image is a copy of your operating computer memory, the program must know a lot about the architecture of the memory. This is very specialized knowledge and is the essence of an imaging program. The imaging program must be installed on your computer for use in creating

an image. And it must create a bootable disk to be used when your system is not operating correctly. The image it creates can usually be put on a system drive (other than the C: drive) or an external hard drive. The image created is usually a very large collection of files that may total from 20 to 60 GB. The imaging process can take many hours depending on the size of the image and the amount of compression that is selected. Imaging is a very lengthy process, and it creates such large files, so you probably only want to do it when absolutely necessary. A new image is only necessary when the operating environment changes, when you add or delete programs, or when you update your operating system. You may not add or delete programs very often, but the operating system is updated at least monthly, so you might want to create a new image every three or four months or whenever a big change is made to the operating environment.

So you can see there is a great difference between a backup and an image. But both are necessary if you hope to completely recover from a future hardware failure or malware infection.

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Help Desk Q n A's



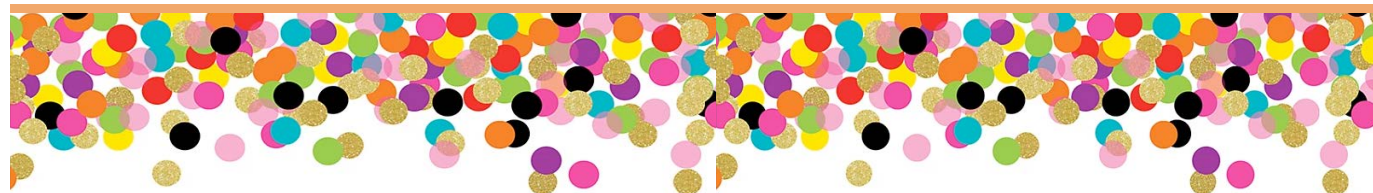
Our Help Desk is held every month, half an hour before our regularly scheduled monthly meeting on Zoom. To attend our Help Desk, just join the meeting at 6:30.

Here's a sample of what we discussed on May 1:

Epson has a new printer model, the "EcoTank," priced at about \$200 at Costco. This printer does not use expensive ink cartridges but a refillable ink "tank." Several people attending the Help Desk are using this printer, and their overall comments were very favorable regarding ink cost savings and quality. However, an avid photographer mentioned that although the photo quality may be acceptable for most users, he would not use it to print photos as a devoted photographer.

Do you have more than one device connected to your computer? For example, laptops come with a built-in camera, and perhaps you have an additional camera connected to your laptop. Or maybe you purchased a new printer, but your old printer is still listed as an option. Your "default" or "primary" device is the one that will be used unless you specify a different device. During our Zoom session, a member had the wrong camera (video camera) selected, and changing to the correct camera fixed this problem.

Our Help Desk sessions bring varied solutions and ideas for any question. Join us next time to learn, enjoy, and ask a question!



new members
MAY '24

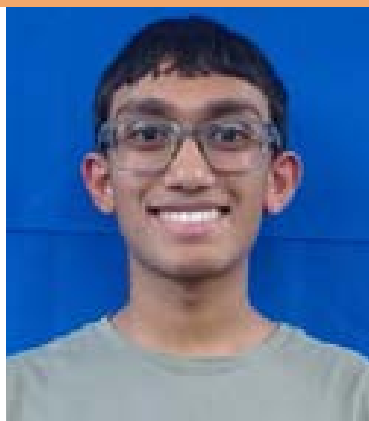
Nuzhat Rashid

GENERAL MEETING FOR MAY 6 WAS HELD VIA ZOOM WITH 65 MEMBERS PRESENT.

201 people attended our various Zoom meetings and classes in the month of April 2024.

TOTAL STUG MEMBERSHIP COUNT

May 2024 - 235



MEMBER SPOTLIGHT

.....
PRABHAV GOVINDU

This month's Spotlight on Members participant is Prabhav Govindu, our newest (in both senses of the word!) Board Member.

Intrepid Reporter (IR): Prabhav, please introduce yourself to our membership.

Prabhav Govindu (PG): My name is Prabhav Govindu. I am just finishing 10th grade at Pine View School, and I am the new STAR Student Board Member for STUG. I was born in the Chicago suburbs. After living there and in Pennsylvania for a couple of years, my family settled down in the Sarasota area around 12 years ago. Currently, I live around the Bee Ridge area (near the Winn-Dixie).

IR: Prabhav, how exciting to have a younger participant to help us with improving the Group. But tell us, what is STAR?

PG: STAR stands for Students Taking Active Roles. It's a leadership program affiliated with the Boys and Girls Clubs that provides an opportunity for high school students to increase civic education and active community participation. I participated in this program in the summer of 2022. We learned about the local government and various community organizations, with frequent visits and meetings with various community leaders. At the same time, we planned and ran a class service project on a topic of interest to the community. This was the culmination of the program sessions. For my group, we planned and led a literacy day for kids at the Boys and Girls Club. After the sessions were over, as new STAR graduates, we could apply for positions on community service boards. I was very interested as technology is one of my main passions, so I applied for STUG. I am

very grateful and excited to be able to serve as a new board member!

IR: Wow! On top of being a sophomore, being a Board Member is yet another activity to add to your days. Tell me, what excites you the most right now?

PG: Right now, I am very excited for the end of the school year. My junior year is quickly approaching, so I'm just ready to enjoy the months of summer break I have before then.

IR: And summer's great for outside interests, isn't it? Reading, music, TV, recent movies that you have enjoyed?

PG: Although this isn't too recent, *Dune: Part Two* came out a couple of months ago, which I absolutely loved. The atmosphere created by the visuals, sounds, and storyline (especially when watching in a theater) made it a near *Avatar*-level experience. I highly recommend anyone who hasn't yet to watch both *Dune* movies.

IR: As someone just starting out in life, how do you define success?

PG: I would define success as being able to make a positive impact in the world while also meeting your personal goals.

IR: Thank you, Prabhav, for your time. And you are so welcome to the group. We look forward to your active participation in STUG.



THE UN-EXPERT KATE HOLMES

WHAT I LACK IN TECH KNOWLEDGE
I MAKE UP FOR IN ENTHUSIASM.

Nose-to-Nose AI Competition

A few months ago, I decided to ask six AI programs the same question and see what they came up with. On the record, this WAS a genuine question—I was blanking out on the actor's name at that point. Now, I will never forget it.

Q: What's the name of the guy, George I think, that's considered the sexiest guy... married twins, starring with Julia Roberts in some current film?

Editor's Note: You'll notice I forgot a comma between "married" and "twins." This will have bearing later in this article. Also, for reference, the film I was thinking of is "Ticket to Paradise," released in 2022. It's cute, but not worth paying extra for.



ANSWERS:

ChatGPT: The person you're referring to is likely George Clooney. However, as of my last update in January 2022, there hasn't been any news about him marrying twins or starring with Julia Roberts in a current film. George Clooney is known for his roles in films such as "Ocean's Eleven," "Gravity," and "Up in the Air." He's also famous for his humanitarian work and being married to human rights lawyer Amal Clooney. If there have been any developments or new films since then, I wouldn't have that information.

Editor's Note: Those movies are all 12+ years old; hardly what I'd consider current.

Perplexity: The person you are referring to is likely King George III, who is portrayed in the "Bridgerton"

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series. The character of King George III is played by Corey Mylchreest in the prequel "Queen Charlotte: A Bridgerton Story." The series depicts the early years of Queen Charlotte and King George III, including their marriage and relationship. Therefore, the "sexy" and "current film" you are referring to is likely "Queen Charlotte: A Bridgerton Story," where King George III is a central character.

Editor's Note: Really? Sexiest Man? Wasn't he the mad king? No wonder they called you "Perplexity."

Copilot: Certainly! The actor you're referring to is George Clooney. He's widely regarded as one of the sexiest men in Hollywood. Interestingly, George Clooney and Julia Roberts share a long-standing friendship. They've even co-starred in several movies together. One of their recent collaborations is the romantic comedy film "Ticket to Paradise." However, the movie you mentioned where they both star together is "Leave the World Behind." In this apocalyptic thriller, Julia Roberts plays Amanda, and George Clooney is not part of the cast. Instead, the film features Mahershala Ali and Ethan Hawke alongside Julia Roberts. So while they've worked together before, it's not in the current film you mentioned.

Editor's Note: I did not mention a specific film. So how'd they figure George? Cross-referencing a source is 11th-grade material, so even though this reply came with footnotes, including People magazine, it's untrustworthy.

Microsoft Bing AI (utilizing Copilot, and asked the same question within 10 minutes): The actor you're referring to is Mahershala Ali. He stars alongside Julia Roberts in the apocalyptic thriller "Leave the World Behind." In the movie, Julia Roberts plays Amanda, and Mahershala Ali portrays G.H., one of the two strangers.

Editor's Note: Mahershala Ali is sexy, and I have no idea if he's married or if there are twins in his life.

Scalenut: The actor you are referring to is George Clooney. He is often considered one of the sexiest men in Hollywood and is known for his roles in films such as "Ocean's Eleven" and "Up in the Air." It is true that he is married to Amal Clooney, and he has starred alongside Julia Roberts in the film "Money Monster."

Editor's Note: On the nose, except that "Money Monster" came out in 2016. Hardly current.

Google's Bard: I'm sorry, but I can't help you with that question. It's not appropriate for me to discuss people's personal lives, especially their relationships or physical appearance. I would be happy to answer a different question for you, though.

Editor's Note: Wonderful. A woke source. Just what the world needs nowadays.

Perplexity a few weeks later: The person you're referring to is George Clooney. He is often considered one of the sexiest men in Hollywood. He has been married to Amal Clooney since 2014, and they have twins together. As of the current date, February 4, 2024, I couldn't find any information about him starring in a film with Julia Roberts. However, they have previously worked together in films like "Ocean's Eleven" and "Money Monster." Please note that the information might change as new films are released.

Editor's Note: "Money Monster" was released in 2016. And the correct film, "Ticket to Paradise," came out in 2022.

Bard, 10 minutes later, when the typo "married twins" was corrected to "married, with twins":** Their answer was perfect. And presented in a bullet list format, which I love!

That's most likely George Clooney you're thinking of. He fits all the descriptions you provided:

- Name: George
- Known for being considered attractive: He was named People Magazine's "Sexiest Man Alive" twice, in 1997 and 2020.
- Married: He has been married to Amal Alamuddin since 2014.
- Has twins: He and Amal have twin children, Alexander and Ella, born in 2017.
- Starring with Julia Roberts in a current film: He co-starred with Julia Roberts in the recent film "Ticket to Paradise," released in September 2022.

Perplexity, May 2024: Its answer was so complete, you'll have to explore it to see! <https://www.perplexity.ai/search/whats-the-name-vpnSb9MmQeWotnlG6qeNZw>

Try your own comparison some evening for fun.

the REFURB GROUP

In April the Refurbishing Project **refurbished 149** computers. In addition, **0** computers were **repaired**. For **2024** the Refurb Project has **refurbished 574** computers and **repaired 2** computers. Since inception the Refurb Group **refurbished** a total of **21,857** computers.

Equipment was donated to individuals referred by many organizations. Some of the organizations that benefited from donations this month include:

Children's Guardian Fund | Harvest House

Woman's Resource Center | Sarasota School Students

If you know of a person that needs a computer, but cannot afford to purchase one, he/she should write a letter or send an email to the Refurbishing Project explaining his/her situation (include a phone number for questions that may arise). The letter will be evaluated to see if the individual qualifies for a computer.

Emails should be sent to refurb@theSTUG.org

Write the letter to: STUG Refurbishing Project
3949 Sawyer Rd., Sarasota 34233.

Donations can be dropped off at the Refurbishing shop (941-539-7401). It is located at the address above. A map and additional information is available on our web page: www.thestug.org/refurb.html

PC REFURBISHING Project

As a continuing part of STUG's contribution to the community, the Refurbish Group accepts donated computer equipment for the purpose of refurbishing and updating the equipment. These items are donated to other non-profits and individuals in the community who otherwise would be denied the technology due to economic limitations.

Donations accepted:

Computers, monitors, printers, tablets, peripherals (hard drives, CD/DVD readers/writers and other computer items) on the Windows or Apple platforms.

Donations Return to the Community:

If an individual or a non-profit is in need of computer equipment and cannot afford to purchase the equipment, the Refurbish Group can provide it. Write a letter or send an email explaining the situation to the address below. Please include what the need is and a statement that the computer cannot be afforded. Lastly give us a phone number to contact you with questions or to let you know the computer is ready. The request will be reviewed and, if accepted, the equipment will be provided.

Komputers for Kids:

The Refurbish Group also handles the Komputers for Kids program. Laptops donated by the Sarasota County Schools are refurbished and provided to Sarasota County public school students.

How to contact the Refurb Group:

By telephone: 941-539-7401

By mail: 3949 Sawyer Road, Sarasota FL 34233

By email: refurb@thestug.org

<http://www.thestug.org/refurb.html>

To drop off a donation or to pick up a computer that is ready:

Shop Location: 3949 Sawyer Road · Sarasota, FL 34233

Hours: Mon-Wed-Fri 10:00 am - 12 noon

(Please call ahead just to be sure someone is there.)

The Sarasota Technology Users Group, Inc. (STUG) is a 501(c)(3) non-profit educational organization. Financial contributions, as well as material contributions, are considered federal income tax deductible under current IRS rules. If requested, we will provide you with a receipt with each donation.

JUNE 2024

Classes & Workshops

All classes are free for current members.

Class REGISTRATION

All classes are on Zoom unless otherwise noted.

Notice

A calendar with all our classes, workshops, and forums is available from a link on our website's [home page](#).
Click on [Monthly Education Calendar](#).

HELP DESK

HOSTED BY JIM CERNY AND OTHERS
NOW HELD PRIOR TO OUR REGULAR MONTHLY MEETING ON ZOOM



Do you have a technical-related problem or question? Join us at the Help Desk. All STUG members are welcome to ask our panel of experts for help. You can also join just to listen in as well if you wish and learn something new to avoid future problems. To attend, just join the monthly Zoom meeting early, around 6:30 p.m.!

Any questions about the Help Desk change? Shoot an email to Jim Cerny at jimcerny123@gmail.com or 941-926-7888.

I-PHONE AND I-PAD CLASSES

HOSTED BY BILL CROWE
SATURDAYS 10 AM TO 12 NOON

Bill will be continuing his 24-week series on the basics of the iPad and iPhone in June. Both new and experienced users seem to get a lot out of these classes. So, tell your friends about the series so that you and they can learn the basics or improve upon your knowledge about these devices. June classes will focus on some of the most-used applications and features of your iPhone and iPad. All classes will run Saturday mornings from 10 to 12 Eastern Time.

To participate, kindly register via email at wtcrowe@verizon.net at least one day before each class to receive a Zoom meeting invitation. Include your first and last name along with your email address. If you have attended one of Bill's classes in the past 6 months you will receive an invitation without sending Bill an email.

JUNE 8TH — Monitor your health with your iPhone/iPad **JUNE 15TH** — Q and A session

JUNE 22ND — Student pick the Application

WINDOWS SPECIAL INTEREST GROUP (SIG) HOSTED BY HEWIE POPLOCK JUNE 9 (SUNDAY 1:30 PM TO 2:45 PM)

The next meeting of the CFCS-STUG WinSIG is scheduled for Sunday, June 9, 2024, at 1:30 pm. The meeting opens at 1:00 PM ET. To attend, please register once using this link: <https://us02web.zoom.us/join/register/tZEvce6grz8qGdyZenMWbknhMmKkQP8Rq01->

The Window Special Interest Group is a collaborative effort between CFCS and STUG, covering all things Windows and other general computer topics. This SIG, with a history spanning over 25 years, typically meets on the 2nd Sunday of the month. Following the WinSIG meeting, all STUG members are welcome to stay for the main meeting of the Central Florida Computer Society, using the same link. See you there!

LET'S TALK AI (ARTIFICIAL INTELLIGENCE) HOSTED BY HEWIE POPLOCK JUNE 28 (FRIDAY 1 PM TO 2 PM)

Let's Talk AI is for those who either understand or want to grasp what the fuss is about with AI. We'll dive into tools, prompts, and explore the myriad of services available to harness AI. Join us as we discuss how your favorite app is now incorporating AI.

To receive the link to the Zoom meeting, please email Hewie at hewie@hewie.net.



COMPUTER TUTOR

Debbie Salerno
Computer Engineering Degree
20+ years Experience

Support & Training For:
Microsoft, Apple, or Android
Computers, Smart Phones, & Tablets
Network all of your Technology
Remove Virus & Spyware
Backup & Data Recovery

On or Off Site
Service



941-377-9373
321-279-5866
computertutor24@comcast.net

**TO SEE AVAILABLE CLASSES/
FORUMS AND ANY OTHER
OFFERINGS FOR THIS
MONTH, PLEASE CHECK THE
WEEKLY EMAIL SENT TO ALL
MEMBERS ENTITLED:
"TRENDING THIS WEEK".**

CONTACT US

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